

Create an HealthSafe ID /account on [www.liveandworkwell.com](http://www.liveandworkwell.com)

Liveandworkwell.com is your behavioral health support services portal, allowing you to view your benefits, finding providers, managing your claims and more

Step 1: Navigate to [www.liveandworkwell.com](http://www.liveandworkwell.com)

Step 2: Click on "Register" or "Sign In" depending on the option displayed.

Step 3: Fill in your full name, date of birth, zip code, phone number, and either your member ID or Social Security number. (See options below)

The screenshot shows the registration page for HealthSafe ID. At the top, there is a navigation bar with the Optum logo and 'Live and Work Well' text. On the right side of the bar, there are links for 'Language', 'Sign In', and 'Register'. Below the navigation bar, the page title is 'HealthSafe ID' with a shield icon. The main heading is 'Let's get you registered'. Below this, there is a sub-heading: 'Create your HealthSafe ID to help protect the security of your personal health information.' A note states: 'All fields are required unless marked as optional.' The registration form includes the following fields: 'First Name', 'Last Name', 'Date of Birth (mm/dd/yyyy)' with a placeholder 'mm/dd/yyyy', and 'Select your account type' with a 'Help' link. There are three radio button options: 'Behavioral health plan with member ID' (selected), 'Behavioral health plan with Social Security Number', and 'Employee assistance program only'. Below these options, there is a note: 'If you have a behavioral health plan, you can register with your ZIP code and the member ID number on your insurance card.' This note is followed by 'ZIP Code' and 'Member ID' fields. The 'ZIP Code' field contains the value '12345'. At the bottom of the form is a blue 'Continue' button.

Step 4: Choose a username and password to access your account.

✓ Your information has been verified.



## Set up your account

Create your [HealthSafe ID](#) account by completing the fields below.

All fields are required unless marked as optional.

Username

Password

Email Address

Must be unique per account.

Remember my username (Optional)

By selecting this checkbox, I have reviewed and agree to the [Terms of Use](#), [Privacy Policy](#) and [Consumer Communications Notice](#).

Continue

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Step 5: Verify your email address and phone number to complete the registration process.